



# Encore Community Services

*"Broadway's Longest running Act of Loving Care"*

**Job Title:** Deliverer/Driver Substitute  
**Supervisor:** HDML Delivery Coordinator  
**Job Status:** Part-Time, Non-Exempt  
**Job Hours:** 25 hours per week  
**Location:** 239 West 49<sup>th</sup> Street  
**Compensation:** Competitive with Market Rate

**About Encore:** For over 40 years, Encore Community Services have provided care and services to the elderly of the Clinton, Times Square, and Midtown communities, so that they may live with dignity and decency in a safe and caring environment. Encore provides a comprehensive array of services for older New Yorkers including supportive and affordable housing, home delivered and sit down meals, case assistance, education, recreation, and friendly visiting. By nurturing, respecting and enabling, Encore hopes to improve the quality of an older person's life, in an approach that emanates from the core of Encore's commitment: a belief that what they do comes from the heart, and the heart is the center of it all.

**About Position:** To carry out all instructions furnished in written, oral and diagram form in delivering meals to homebound elderly in the contracted areas of CD 4 & 7 in Manhattan. Serve as a substitute when a deliverer or driver is not in.

## **Responsibilities:**

- Assist with meal packaging for the homebound clients
- Follow all the procedures necessary to deliver meals in a timely, safe and proper fashion
- Deliver meals to homebound clients, as well as holiday and emergency meals, as necessary
- Mark off route sheets as meals are delivered
- Collect and record client contributions; return safely to Delivery Service Coordinator
- Assist in taking monthly end-of-route meal temperatures
- Deliver program materials and information to the homebound
- Notify Supervisor of any change in client's status or inability to deliver a meal Face-to-Face
- Move, unpack and store food items and supplies and clean meal carrier bags as required
- Meet with Delivery Service Coordinator at end of routes to provide tally of delivery information
- Be available to work on holidays and during emergencies, as requested
- Attend all quarterly in-service trainings
- Perform other tasks assigned by the HDML Delivery Coordinator and HDML Program Coordinator

## **ADDITIONAL RESPONSIBILITIES WHEN SUBSTITUING A DRIVER:**

- Carefully load the vehicle for transport
- Transport meals and deliverers to and from various locations and deliver meals
- Ensure the safety of all passengers (seat belts and other safety devices)
- Responsible for pick-up and return of vehicle to designated parking area
- In conjunction with Delivery Coordinator maintain valid inspection/vehicle registration
- Clean vehicle (exterior/interior) as needed and maintain daily mileage log
- Report vehicle problems to Delivery Coordinator
- Remind all in vehicle: no eating, drinking or smoking in the vehicle
- Maintain gas level (not to fall below ¼ of a tank) and purchase gas as necessary
- Never leave vehicle idling while parked and adhere to all NYC traffic and parking standards
- Never park vehicle in a manner not covered by vehicle's parking permit

## **Required Qualifications:**

- High school diploma or equivalent.
- Must be able to speak, read and write English; conversational Spanish preferred.
- Must be able to work independently, lift and carry a minimum of 30 pounds.
- Able to climb several flights of stairs and be on one's feet for several hours
- Must be able to deliver meals/food boxes in elevator and non-elevator buildings.
- Able to identify emergency situations; and have patience and good people skills.



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- Possession of a valid New York State Driver's License Class E and driving experience in NYC are required.
- Must have a clean driving record

**To Apply** email **Resume** and **Cover Letter** to [jobs@encorecommunityservices.org](mailto:jobs@encorecommunityservices.org)

In the subject line, please indicate **"Deliverer/Driver Substitute"**

*Due to the high volume of applicants, only qualified candidates will be contacted.*

*Encore Community Services offers excellent benefits and is an Equal Opportunity Employer/Program*